

Prior to completing this form, it is strongly recommended you read the guide carefully.

It is the mandate of the Code of Professional Conduct to assess and respond to all complaints respecting allegations of non-compliance with the Association's Code of Professional Conduct.

Information about you (the Complainant)

First Name _____ Salutation: Mr. Ms. Mrs. Dr.

Last Name: _____

Work Phone _____

Email Address: _____

May we contact you at work? Yes _____ No _____

Address: _____

City: _____ Province: _____ Postal Code: _____

Are you a member of the Canadian Payroll Association? Yes _____ No _____

Information about the Canadian Payroll Association member you are filing a complaint about

First Name _____ CPA Number (if available) _____

Last Name: _____

Phone: _____ Email Address: _____

Address: _____ Suite Number: _____

City: _____ Province: _____ Postal Code: _____

Additional information

What is your relationship to the Canadian Payroll Association member about whom you are making a complaint? (e.g., employer, client, leader, colleague, etc.)

Are you aware of any legal proceedings that have commenced or are intended to commence regarding the conduct of the member you are filing a complaint about either by yourself or anyone else?

No _____ Yes _____ (if yes, please give details re: name of Court or tribunal, status and/or outcome?)

Your complaint

Please tell us about your complaint. Please include a chronological history of the events including the date, time and location on which specific events occurred. If more space is required, please include the information on a separate word document.

Note: This information will be provided to the Canadian Payroll Association member you are filing a complaint about.

Date and Time	Location	Incident / Event

***IMPORTANT NOTE:** You are required to provide evidence to support any allegations of a breach of the Canadian Payroll Association’s Rules of Professional Conduct.

Please list the documents you are sending and provide copies of the documents. If it is alleged that more than one section of the Code of Professional Conduct has been breached then the supporting documentation should be clearly labeled as to which allegation(s) it supports.

Note: Copies will be provided to the Canadian Payroll Association member you are filing a complaint about. Do not send originals. If originals are needed, they will be requested at a later date.

Your complaint (continued)

Please list the name(s) and contact information of any witness or anyone who may be able to provide further information.

What remedy are you seeking as a result of your complaint? Note: The Canadian Payroll Association has no authority to provide a financial remedy to the complainant; therefore the Code of Professional Conduct cannot award any damages. Additionally, the committee cannot dictate whether an individual shall be rehired once they have been terminated by their employer.

Acknowledgement, consent and signature

I have read and I understand the following:

- I understand that the Canadian Payroll Association will share some or all of the information and documents it receives from me and other parties with the certified Canadian Payroll Association member complained about.
- I agree to the Canadian Payroll Association sharing and providing copies of information and documents that it receives from me with the Canadian Payroll Association member complained about.
- I understand that the Canadian Payroll Association may not be able to process my complaint without supporting documents. I have attached copies of documents that relate to my complaint.

Date signed

Signature of Complainant

Note: If you are filing this complaint for another person who was the party directly affected by the Canadian Payroll Association member's conduct, we may need a signed authorization from this other person in order to proceed with the complaint.

If you have any questions about how to file your complaint, please send an email to the Certification Department at: certification@payroll.ca.